

Medshield Medical Scheme  
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Contact Centre Number  
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www.medshield.co.za



18 December 2017

Address 01  
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Address 05

Dear Family Practitioner,

### The Medshield Family Practitioner Network rates for 2018

In 2018 Medshield will be celebrating 50 years of healthcare funding expertise. As a medical scheme, we have proved our sustainability and steadfast values through reliability during tough economic times. We have also demonstrated our unwavering commitment by consistently providing our members with access to quality service and affordable, uncompromised healthcare cover. We, together with the IPA Foundation, would like to encourage you to join the Medshield Family Practitioner Network (MFPN). The Network has made great strides since its inception in 2015.

Annually, medical schemes review their tariffs and in keeping with the strategic decisions taken by Medshield, I hereby confirm the Medshield Family Practitioner Network rates for 2018:

Practitioner	Codes	Fees
Scheme Rate (Non Network Practitioners)	0190, 0191, 0192	R328.00
<b>Network Practitioner Fee</b>	0190, 0191, 0192	R374.00 ( R 328.00 + R46.00)
Network Enhanced Fee (Network Practitioner Fee + Enhanced Network Practitioner fee)	0190, 0191, 0192	R32.00 (R374 + R32 =R406)
Health Risk Assessment	07343	R328.00

If you wish to join the Medshield Family Practitioner Network, please send an email to that effect to [nc@medshield.co.za](mailto:nc@medshield.co.za).

### Procedures in Doctors' Rooms

Network Family Practitioners' are encouraged to perform certain procedures in their rooms, e.g. intravenous rehydration as opposed to referring patients to hospital for these interventions:

Code	Description
2207/2209/2802/2801	Vasectomy
3610/2235/2237/2239/2241/2245	Prostate Needle Biopsy
2137/2139/2133	Circumcision

**Board of Trustees:** Mr C Akeroyd (Chairman); Mrs A.N Molatoli (Deputy Chairman); Dr L Erasmus; Mrs A Fourie-Van Zyl; Mr S.N Makhani; Adv K.T Ntsewa; Ms L.H Sekele; Dr J Soni. **Principal Officer:** Dr Stanley Moloabi. **Scheme Secretary:** Mr Sandile Mtolo.



3131/3130/3134/3136	Excision pterygium with or without graft
0310	Excision wedge ingrown toenail skin of nail fold
0853/0855	Excision Ganglion wrist
0257	Drainage abscess/curbucle/whitlow/cyst
0246/0251/0245/0241	Excision of non-malignant lesion less than 2cm
1587/1588/1589/1591	Upper gastro-intestinal fibre-optic endoscopy, lower gastro-intestinal fibre endoscopy
1580/1578/1582/1584	24 Hour oesophageal PH studies and Oesophgeal motility studies
1949/1952/1957/1959/1961	Cystoscopy
1653/1654/1656/1587	Fibre-optic Colonoscopy
1676/1677/1678/1679/1685/1933	Sigmoidoscopy
1954/1952/1957/1959/1961	Urethroscopy
2436/2437/2439/2434/2435/2440/2443/2444	Hysteroscopy
2429	Colposcopy
3601/3609	Oesophageal Fluoroscopy

#### Important reminders:

#### Depression benefit 2018

The Chronic Medicine benefit for MediPhila, MediValue and MediCore has been extended to include the basic formulary for management of Depression (subject to clinical protocols), up to a rand value limit of R4500. This is a new benefit that was not available on these options prior to 2018. For the list of the formulary please contact our Contact Centre on 086 000 2120 or email to medshieldcmm@medscheme.co.za.

#### Medshield Preventative Care Programme

Our benefit design is a true reflection of this focus. Medshield's wellness and preventative care benefit incorporates the Health Risk Assessment (HRA). The HRA is offered on all Medshield options and to all beneficiaries over the age of 18 years.

Members may access their HRA benefits through Family Practitioners (FPs) as specified in the Medshield Scheme rules. Only Family Practitioners on the Medshield Family Practitioner Network are eligible to be HRA service providers. HRA consultation is provided in addition to your normal day-to-day consultations with Medshield members.

**Note that a mutually exclusive rule exists between a claim submitted for a consultation (0190, 0191 and 0192) and a HRA on the same day – i.e. should a HRA be completed, the HRA will be honoured when received but a consultation will also not be allowed to be claimed on the same day and vice versa.**

#### The benefit comprises of:

- One HRA annually for the wellness benefit from either a GP, Pharmacy or through our Wellness Day partner(Wellness Odyssey )per beneficiary 18 years and older.

#### Our comprehensive annual HRA benefit includes the following tests:

- Blood pressure reading; Random Blood sugar analysis; Total Cholesterol tests and Body Mass Index (BMI)

Also note that on completion and submission of the HRA, an authorisation number will be issued subject to membership eligibility and benefits available. The claim will be automatically generated on the provider's behalf and interfaced to Nexus for payment. Should the provider forward the claim for payment, this will result in a rejection - line error code 2664 - description - wellness claim rejected, ensure HRA is captured via MSD website allowing claim to be auto generated, will attach to the claim line.



Chargeable Code	Chargeable Description	Rate
07343	Family Practitioner Health Risk Assessment	R328.00

#### Synaxon HRA online registration:

The Medshield HRA benefit can be accessed via the MSD provider portal.

#### Medshield HRA Synaxon online registration process:

Step 1	Log on to <a href="http://www.medshield.co.za">www.medshield.co.za</a> Click on <i>Log in Zone</i>
Step 2	If you are already registered as a provider click on <i>Sign in</i> If not yet registered, click on <i>Create account</i>
Step 3	Sign in to the Medshield Provider Portal and access the <i>Wellness Assessment Tab</i>
Step 4	The MSD Provider Tab will appear on your screen. <i>Click on register</i> Complete the account information and submit
Step 5	A Wellness Consultant will be in touch to take you through the Desk top installation process A desktop icon will be loaded on your computer and the necessary will be provided

#### Manual HRA process for providers without online capabilities:

Step 1	Call the MSO call centre on 0860 002 121 and choose option 4 for Disease Management to provide the HRA service
Step 2	Provider submits completed document to MSO operations by fax : 086 634 2490 or e-mail : <a href="mailto:dm@mso.co.za">dm@mso.co.za</a>
Step 3	MSO will issue an authorisation number to provider. The MSO Call Centre agent will capture the clinical data and effectively raise the claim to be interfaced via Nexus.

All questions related to the online registration may be directed to the Synaxon Call Centre on 012 991 1706 or you can click on the *contact me* tab to submit your enquiry and a Synaxon consultant will contact you.

Medshield in addition encourages our members to take charge of their health through preventative tests and procedures which is covered by the Scheme's Wellness Benefits, and guided by the members' chosen benefit option. The Wellness benefit comprise the following tests:

BENEFIT CATEGORY	PLAN OPTION	BENEFIT LIMIT AND COMMENTS
Flu Vaccination	MediBonus (plan 550) MediPlus (551) MediValue(552) MediPhila(559)	One per beneficiary <b>18+ years</b> old to a maximum of R85, included in the overall annual limit. Thereafter payable from the Day-to-Day Limit.
	MediCore (plan 685)	One per beneficiary <b>18+ years</b> old to a maximum of R85, included in the overall annual limit. Thereafter no benefit
	Premium Plus (plan 686) MediSaver(683)	One per beneficiary <b>18+ years</b> old to a maximum of R85, included in the overall annual limit. Thereafter payable from the Personal Savings Account.
Pap Smear	MediBonus (plan 550) MediPlus (551) MediValue(552)	One per female beneficiary, included in the overall annual limit. Thereafter payable from the Day-to-Day Limit.



	Premium Plus (plan 686) MediSaver(683)	One per female beneficiary, included in the overall annual limit. Thereafter payable from the Personal Savings Account.
	MediCore (plan 685)	One per female beneficiary, included in the overall annual limit. Thereafter no benefit.
	MediPhila(559)	One per female beneficiary, included in the overall annual limit. Thereafter to be reviewed by managed health care programme.
<b>Bone Density (for Osteoporosis and bone fragmentation)</b>	MediBonus (plan 550) MediPlus (551) MediValue(552)	One per beneficiary <b>50+ years old every 3 years</b> , included in the overall annual limit. Thereafter payable from the Day-to-Day Limit.
	Premium Plus (plan 686) MediSaver(683)	One per beneficiary <b>50+ years old every 3 years</b> , included in the overall annual limit. Thereafter payable from Personal Savings Account.
	MediCore (plan 685)	One per beneficiary <b>50+ years old every 3 years</b> , included in the overall annual limit. Thereafter no benefit.
	MediPhila(559)	No Benefit
<b>Health Risk Assessment</b>	MediBonus (plan 550) MediPlus (551) MediValue(552) MediPhila(559) MediCore (plan 685) Premium Plus (plan 686) MediSaver(683)	One per beneficiary <b>18+ years</b> old per annum included in the overall annual limit.
<b>TB Test</b>	MediBonus (plan 550) MediPlus (551) MediValue(552)	One test per beneficiary, included in the overall annual limit. Thereafter payable from the Day-to-Day Limit.
	Premium Plus (plan 686) MediSaver(683)	One test per beneficiary, included in the overall annual limit. Thereafter payable from the Personal Savings Account.
	MediCore (plan 685)	One test per beneficiary, included in the overall annual limit. Thereafter no benefit.
	MediPhila(559)	One test per beneficiary, included in the overall annual limit. . Thereafter to be reviewed by managed health care programme.
<b>National HIV Counselling Testing (HCT)</b>	MediBonus (plan 550) MediPlus (551) MediValue(552)	One test per beneficiary, included in the overall annual limit. Thereafter payable from the Day-to-Day Limit.
	Premium Plus (plan 686) MediSaver(683)	One test per beneficiary, included in the overall annual limit. Thereafter payable from the Personal Savings Account.
	MediCore (plan 685)	One test per beneficiary, included in the overall annual limit. Thereafter no benefit.
	MediPhila(559)	One test per beneficiary, included in the overall annual limit. . Thereafter to be reviewed by managed health care programme.
<b>Mammogram (Breast Screening)</b>	MediBonus (plan 550) MediPlus (551) MediValue(552)	One per female beneficiary <b>40+ years old every 2 years</b> , included in the overall annual limit. Thereafter payable from the Day-to-Day Limit.
	Premium Plus (plan 686) MediSaver(683)	One per female beneficiary <b>40+ years old every 2 years</b> , included in the overall annual limit. Thereafter payable from Personal Savings Account.
	MediCore (plan 685)	One per female beneficiary <b>40+ years old every 2 years</b> , included in the overall annual limit. Thereafter no benefit.



	MediPhila(559)	No Benefit
<b>Pneumococcal Vaccination</b>	MediPlus (551) MediValue(552) MediBonus (plan 550)	One per annum for high risk individuals and for beneficiaries <b>60+ years old</b> , included in the overall annual limit. Thereafter payable from the Day-to-Day Limit.
	Premium Plus (plan 686) MediSaver(683)	One per annum for high risk individuals and for beneficiaries <b>60+ years old</b> , included in the overall annual limit. Thereafter payable from Personal Savings Account.
	MediCore (plan 685)	One per annum for high risk individuals and for beneficiaries <b>60+ years old</b> , included in the overall annual limit. Thereafter no benefit.
	MediPhila(559)	No Benefit
<b>Birth Control (Oral Contraceptive Medication)</b>	MediPlus (551) MediValue(552) MediBonus (plan 550) Premium Plus (plan 686) MediSaver(683) MediCore (plan 685)	Restricted to one month's supply to a maximum of <b>12 prescriptions</b> per annum per female beneficiary, with a script limit of <b>R140</b> , included in the overall annual limit. Limited to the Scheme's Contraceptive formularies and protocols.
	MediPhila(559)	Restricted to one month's supply to a maximum of <b>12 prescriptions</b> per annum per female beneficiary, with a script limit of <b>R96</b> , included in the overall annual limit. Limited to the Scheme's Contraceptive formularies and protocols.
<b>Adult Vaccination</b>	MediPlus (551) MediValue(552)	R320 per family per annum, included in the overall annual limit. Thereafter payable from the Day-to-Day Limit.
	MediSaver(683)	R320 per family per annum, included in the overall annual limit. Thereafter payable from Personal Savings Account.
	Premium Plus (plan 686)	R1280 per family per annum, included in the overall annual limit. Thereafter payable from Personal Savings Account
	MediBonus (plan 550)	R1280 per family per annum, included in the overall annual limit. thereafter payable from the Day-to-Day Limit
	MediPhila(559) MediCore (plan 685)	No Benefit
<b>Travel Vaccination</b>	MediBonus (plan 550) Premium Plus (plan 686)	Limited to and included in the above adult vaccination benefit.
	MediPhila(559) MediCore (plan 685) MediPlus (551) MediSaver(683) MediValue(552)	No Benefit
<b>HPV Vaccination(Human Papillomavirus)</b>	MediBonus (plan 550) Premium Plus (plan 686) MediPhila(559) MediCore (plan 685) MediPlus (551) MediSaver(683) MediValue(552)	One per female beneficiary, 9-13 years old per annum, included in the overall annual limit.



<b>Child Immunisations</b>	MediBonus (plan 550) Premium Plus (plan 686) MediCore (plan 685) MediPlus (551) MediSaver(683) MediValue(552)	Immunisation programme as per the Department of Health Protocol and specific age groups. , included in the overall annual limit.
	MediPhila(559)	No Benefit

Should you have any questions or need further information please don't hesitate to call our Contact Centre on 086 000 2120. For contract related queries please contact the IPA Foundation on 012 348 7611. The Medshield 2018 Benefit options are also accessible for download on the Scheme website at <https://www.medshield.co.za/Product-DocumentsLibrary>

Medshield urges non-Network Family Practitioners currently treating our members to join the Network by sending an email to [nc@medshield.co.za](mailto:nc@medshield.co.za). Please see an analysis of your practice's 2017 claims below which indicates the Medshield member activity period annualised to the end of 2017. The summary clearly indicates the potential income which could have been generated if your practice was a member of the Medshield Family Practitioners Network during 2017.

Number of Patients	Amount Paid	Potential extra revenue on the MFPN

### Point of Care Testing

Medshield Family Practitioner Network Doctors also have access to the following Point of Care Tests performed in Doctors' rooms for Medshield members as from 1 January 2018. The rate for these tests is also attached in the table below and is only available to Doctors on the Medshield Family Practitioner Network.

Test	Code	Tariff
Total Cholesterol	4027	R51.80
HDL Cholesterol	4028	R67.10
LDL Cholesterol	4026	R67.10
Triglycerides	4147	R77.20
Glucose including fasting	4057	R35.20
Lipid Profile	4025	R263.00
HBA1c	4064	R138.40
CRP	4182	R80.30
Pregnancy test	4448	R39.00
Pregnancy test	4449	R90.50
Pregnancy Test	4450	R97.20
Urine Dipstick	4188	R14.50
HIV Rapid	4614	R116.80

We thank you for your support and look forward to our continued partnership in the years to come.

Yours sincerely,

**Rosalind Reddy**

Executive: Clinical Risk | Medshield Medical Scheme